





# Nonprofit Communications Planner

Create a memorable, shareable donor experience year-round. Integrated fundraising campaigns—where your messaging is consistent across all channels—is a proven, successful communications strategy. Use this month-by-month planning template to sync up your direct mail, email blasts, social media, and website to increase brand recognition and donor engagement.

- Map out your annual communications plan for donors and prospects.
- Plan each activity's messaging, goals, and call to action.
- Designate target audiences for each communication.
- Break down which channels you'll use to delivery your message.

# 13 Essentials of Successful Communications Planning

**Activity:** What you're going to do (spring gala, year-end campaign, major donor holiday cards, new donor outreach).

**Purpose:** Why you are running the campaign (donor acquisition, retention, upgrade, major giving).

**Goals:** What you hope to achieve (\$ raised, # of donors, # new donors).

**Target Audience(s):** Who you are contacting (current donors, major donors, monthly giving program, prospects).

**Timeframe:** The schedule of your campaign, from planning through completion (include both prep month and campaign month).

**Theme:** The overarching theme of your activity (thank you, we miss you, join us, celebrate).

**Strategy:** Your overall approach and specific tactics (incorporate photo and video, increase social media presence, use local celebrities and community leaders as spokespeople, partner with similar nonprofits in area).

**Key Message:** The primary takeaway or idea (Give Big This #GivingTuesday, Donors Make a Difference, Save the Date).

**Call to Action:** What you want people to do (donate, become a member, volunteer, RSVP).

**Channels:** How you will communicate your message (direct mail, email, social media, text, phone).

**Elements:** The physical (and digital) pieces of your campaign (letter, envelope (outer and remit), colorful inserts, photos, video, call script).

**Program:** The area of work your campaign will support (annual fund, education programs, specific initiative).

**Lead Team Member(s):** Person responsible for campaign's overall execution and delegation (executive director, development director).

**Cost:** How much the campaign cost (projections and actuals).

January	
ACTIVITY	
PURPOSE	
GOALS	
TARGET AUDIENCE	
TIMEFRAME Prep Month	
Campaign month	
THEME	
STRATEGY	
KEY MESSAGE	
CALL TO ACTION	
CHANNELS	
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PROGRAM	
LEAD TEAM MEMBER	
COST	

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ACTIVITY	
PURPOSE	
GOALS	
TARGET AUDIENCE	
TIMEFRAME	
Prep Month	
Campaign month	
THEME	
STRATEGY	
KEY MESSAGE	
CALL TO ACTION	
CHANNELS	
ELEMENTS	
PROGRAM	
LEAD TEAM MEMBER	
COST	

March	
ACTIVITY	
PURPOSE	
GOALS	
TARGET AUDIENCE	
TIMEFRAME	
Prep Month	
Campaign month	
THEME	
STRATEGY	
KEY MESSAGE	
CALL TO ACTION	
CHANNELS	
ELEMENTS	
PROGRAM	
LEAD TEAM MEMBER	
COST	

April	
ACTIVITY	
PURPOSE	
GOALS	
TARGET AUDIENCE	
TIMEFRAME  Prep Month	
Campaign month	
THEME	
STRATEGY	
KEY MESSAGE	
CALL TO ACTION	
CHANNELS	
ELEMENTS	
PROGRAM	
LEAD TEAM MEMBER	
COST	

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ACTIVITY	
PURPOSE	
GOALS	
TARGET AUDIENCE	
TIMEFRAME	
Prep Month	
Campaign month	
THEME	
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CALL TO ACTION	
CHANNELS	
ELEMENTS	
PROGRAM	
LEAD TEAM MEMBER	
COST	

June	
ACTIVITY	
PURPOSE	
GOALS	
TARGET AUDIENCE	
TIMEFRAME	
Prep Month	
Campaign month	
THEME	
STRATEGY	
KEY MESSAGE	
CALL TO ACTION	
CHANNELS	
ELEMENTS	
PROGRAM	
LEAD TEAM MEMBER	
COST	

July	
ACTIVITY	
PURPOSE	
GOALS	
TARGET AUDIENCE	
TIMEFRAME	
Prep Month	
Campaign month	
THEME	
STRATEGY	
KEY MESSAGE	
CALL TO ACTION	
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LEAD TEAM MEMBER	
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August	
ACTIVITY	
PURPOSE	
GOALS	
TARGET AUDIENCE	
TIMEFRAME  Prep Month	
Campaign month	
THEME	
STRATEGY	
KEY MESSAGE	
CALL TO ACTION	
CHANNELS	
ELEMENTS	
PROGRAM	
LEAD TEAM MEMBER	
COST	

### September **ACTIVITY PURPOSE GOALS** TARGET AUDIENCE **TIMEFRAME Prep Month** Campaign month THEME **STRATEGY KEY MESSAGE CALL TO ACTION CHANNELS ELEMENTS**

COST

**PROGRAM** 

**LEAD TEAM MEMBER** 

ACTIVITY  PURPOSE  GOALS  TARGET AUDIENCE  TIMEFRAME Prep Month  Campaign month  THEME  STRATEGY  KEY MESSAGE  CALL TO ACTION  CHANNELS  ELEMENTS  PROGRAM  LEAD TEAM MEMBER  COST	Octobe	
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LEAD TEAM MEMBER	ELEMENTS	
	PROGRAM	
COST	LEAD TEAM MEMBER	
	COST	

# November

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PURPOSE	
GOALS	
TARGET AUDIENCE	
TIMEFRAME	
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CALL TO ACTION	
CHANNELS	
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PROGRAM	
LEAD TEAM MEMBER	
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## December

ACTIVITY	
PURPOSE	
GOALS	
TARGET AUDIENCE	
TIMEFRAME	
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STRATEGY	
KEY MESSAGE	
CALL TO ACTION	
CHANNELS	
ELEMENTS	
PROGRAM	
LEAD TEAM MEMBER	
COST	



#### Donor Management Made Easy

Every piece of information about your donors and contacts adds a new layer to your relationship with that individual. Use your data to discover why they support your nonprofit, what programs interest them, what communications they respond to, and what events they attend. Organized, accessible information improves engagement, deepens relationships, and reveals a treasure trove of stories and testimonials.

Network for Good believes in the power of small nonprofits. We believe a donor management system should save you time and improve efficiency, in order to free you up to do the good you do in your community.

